

papillion training

Terms and conditions

1. Students must be able to present correct, valid, documents to Instructors and DVSA examiner.
2. Deposits are non refundable
3. Any test or session cancelled by DVSA will be charged for and compensation must be sought from DVSA. We can provide forms for this.
4. You must provide appropriate footwear, a boot that covers the ankle, no steel toe caps and no tracksuits!
5. Abusive, aggressive, inappropriate or racist behaviour will not be tolerated.
6. Mechanical failure can happen. We will offer an alternative vehicle if available. Otherwise we can rebook your lesson at no charge.
7. Students who book a lesson and do not turn up **WILL BE CHARGED THE FULL AMOUNT**. When paying by card you pre authorise payment in full.
8. Minor damage to equipment can occur. Students are liable for the first £750.00 of damage excess.
9. If you arrive more than 10 minutes late for a lesson the Instructor may refuse you entry and no refund will be offered.
10. If we suspect you are not fit for a lesson due to drugs, alcohol or illness entry will be refused and no refund offered
11. Our bikes have a maximum payload limit of 16st please check with our office.
12. If you have any concerns or questions about these conditions you must contact us before your lesson.